Hi Leslie,

Ideally, there are 2 ways

One: Search the Order No in the Audit DB check the request status, if Success, we ignore and make an entry in to the Exclude table, else get the XML generated at step *'s-order-api-main-sqs-create-order'* and resend via either Post Man or SOAP service directly to CIMS. If there is no XML generated in this above mentioned step, get the initial XML and put it in the toMule folder in SFTP to reprocess.

Second Method involves searching the Order Id in the SFTP Archive/Error Folder in each of the listed files and re process them by placing in the toMule Folder in SFTP.

Thanks,

Sunil